

## Postnord

### 5.5.3 Prohibited substances and articles

The following substances and articles may not be sent via PostNord:

- money and comparable means of payment or certificates of value
- human remains, funeral urns, body parts and organs are also prohibited, as are dead or living animals
- live plants and soil
- weapons, weapon parts and ammunition according to Firearms Act
- shipments whose contents, external appearance or shipment are against the law, e.g. illegal narcotics/drugs and counterfeit products
- products which, due to their odor or other characteristics, cannot be carried in the same load space as other shipments. Sending following items and substances require a special agreement with PostNord:
  - infectious substances belonging to category A (UN 2814, UN 2900)
  - tobacco, alcoholic beverages and drugs
  - replicas of weapons and ammunition
  - perishables or goods that need to be chilled or heated to temperatures other than normal transportation conditions
  - tyres for motorized vehicles.

Service-specific special terms or service descriptions may include mention of other prohibited substances or objects. The Customer is responsible for ensuring that the contents of the shipment comply with the export and import regulations of the country of departure and destination. Further limitations apply to parcels delivered by air, as determined by the IATA (International Air Transport Association) / ICAO (International Civil Aviation Organisation), The Sender is responsible for ensuring that the shipment contents do not infringe these rules and regulations.